



Valued Pura Stainless Customer,

Thank you for your recent order with Pura Stainless and for making a positive impact on our environment by choosing to use a reusable water bottle. We strongly believe in the One Life... One Bottle (copyright) mantra and we hope you will too!

We are confident that you will love our products but if you have any questions or need our assistance, please e-mail customer service at cs@purastainless.com. Please be sure to include the first and last name on your order in your e-mail.

IMPORTANT CLEANING INSTRUCTIONS

At Pura Stainless, we know that you and your family's health and wellness are your top priorities. By choosing Pura, you can rest easy knowing that the products you purchased do not include plastic or any of the harmful petrochemicals found in plastic. Please refer to the following instructions to maximize the lifespan of your silicone components and keep your new bottles sparkling clean!

Cleaning:

- Clean product before first use, and each use thereafter. All silicone and stainless steel components are dishwasher safe. ***We recommend hand washing insulated bottles as high pressure inside dishwashers can compromise the vacuum seal and the bottle's insulating capabilities***
- You may wash the bottle with the sleeve on. However, we recommend that you remove the sleeve from the bottle at least one time per week to clean between the bottle and the sleeve. ****To easily install/remove the sleeve, add a dab of dish soap or baking soda between the bottle and sleeve, install/remove the sleeve, and rinse****
- While cleaning nipples and spouts be careful not to damage the openings; do not turn inside out.
- Wash with warm soapy water. We recommend using a non-metal bottle brush, if possible. Rinse completely with plenty of clean water. Hand dry with a soft towel or microfiber cloth for a highly-polished shine!

Sterilizing:

- To ensure hygiene, it is recommended that you boil sterilize all silicone components (nipple, spout, straw, sport top, travel cover) for 5 minutes before first use. **If you experience low flow from your silicone components and have already done this once, do it a second time – boil sterilization should soften the components and increase flow.**
- Standard (non-insulated) bottles and metal collars can be boiled in water for 5-10 minutes to sterilize before the first use. Do not touch hot bottles with your bare hands. Do NOT use microwave sterilizers as steel items cannot go in the microwave.
- ***Do not boil insulated bottles. An electric sterilizer can be used to sterilize insulated bottles***
- ****If using an electric sterilizer be sure to follow the manufacturer's instructions****

INSTRUCTIONS FOR USE

Baby and Children's Bottles:

- Once clean, add the desired liquid to the bottle. Pull the nipple or spout through the metal collar and screw the collar onto the bottle (do not overtighten to allow for ventilation).
- Non-insulated bottles can be warmed using an electric warmer, or by simply running hot water over the exterior of the bottle to heat the contents.
- Before feeding, always check the liquid temperature by testing on your wrist.
- If using Pura Natural Vent Nipples™, keep the nipple vent hole up and in-line with the child's nose while feeding. The "Pura" logo on the nipple will be down, by the child's chin. This will ensure the anti-colic venting works as designed.

Silicone Nipples, Spouts, and Straws:

- Silicone spouts and straws will last longer if children are not allowed to teeth and chew on the soft silicone spout/straw.
- Silicone nipples, straws, and spouts should be inspected before each use. Pull on the teat in all directions. Inspect spouts and straws for loose or torn silicone. Replace at the first signs of damage or weakness.
- Do not leave a feeding teat or spout in direct sunlight or heat, or leave in sterilizing solution for longer than recommended, as this may weaken it.
- If a spout or straw appears to have a slow flow rate, pinch the top of the spout, or straw several times so that the drink holes open to their widest point. This will help loosen the top drink holes so liquid will flow more easily.
- If your child is a fast drinker, you will achieve a faster flow rate if you leave a few inches of space at the top of the bottle rather than filling it all the way up.



Pura Sport Bottles and Big Mouth Sport Top:

- Clean product before first use, and each use thereafter. All silicone and metal components are dishwasher safe. *We recommend **hand washing insulated** bottles as high pressure inside dishwashers can compromise the vacuum seal and the bottle's insulating capabilities*
- You may wash the bottle with the sleeve on. However, we recommend that you remove the sleeve from the bottle at least one time per week to clean between the bottle and the sleeve. **To easily install/remove the sleeve, add a dab of dish soap or baking soda between the bottle and sleeve, install/remove the sleeve, and rinse**
- The Big Mouth sport top may be removed for washing. To reinstall follow the instructions included inside your new bottle or in the Big Mouth packaging.
- The Big Mouth sport top is crafted from 100% Medical Grade Silicone and is plastic free. It is dishwasher safe and can be boil sterilized, if desired.
- ***Big Mouth not for use with hot liquids. Heat can cause pressure to build inside the bottle, causing the Big Mouth top to open. To use our insulated bottles with hot liquids, try our silicone sealing disks***

*******Please see the manufacturer's instruction packet found inside your new bottle or on the bottle tags for complete instructions and additional information*******

We are confident you will be happy with your purchase. If you ever experience any issue with one of our bottles, rest easy knowing that we stand by our product and offer a Limited Lifetime Warranty on all of our bottles.

LIMITED LIFETIME WARRANTY

Under normal use, all stainless steel components are covered by a limited lifetime warranty. Dents, scratches and scuffs to the outside finish over time are normal and not cause for replacement. Wear on the silicone components is not covered by the warranty.

Thanks again for your order and we hope you enjoy your Pura Stainless bottle(s)!

Best regards,

The Pura Stainless Team
Hydrate Responsibly(copyright)

PS - Please do not hit "reply" on this e-mail. If you have any questions or need our assistance, please e-mail our customer service at cs@purastainless.com. Please be sure to include the first and last name on your order in your e-mail.